



Yunefy Order Management System (OMS) Overview

Yunefy's Order Management System (OMS) is designed to empower mid-sized e-commerce businesses with the same efficiency and intelligence as enterprise-grade solutions—without the complexity or high costs. Our OMS unifies all your sales channels, warehouses, and shipping partners into a single streamlined platform, enabling faster fulfillment, lower costs, and happier customers.

Centralized Order Processing

- Consolidate orders from multiple channels (Shopify, Amazon, Magento, WooCommerce, etc.) into one dashboard.
- Eliminate duplicate data entry and manual reconciliation.
- Automatically validate and sync orders across platforms in real-time.

Smart Order Routing

- Intelligently assign orders to the optimal warehouse or fulfillment center.
- Factor in proximity, stock availability, and shipping cost for routing decisions.
- Reduce delivery times and optimize last-mile efficiency.

Inventory Synchronization

- Maintain real-time stock visibility across all channels and warehouses.
- Prevent overselling and backorders with automated stock updates.
- Set custom allocation rules to prioritize key sales channels.

Shipping & Carrier Integration

- Seamlessly integrate with major carriers (UPS, FedEx, DHL, USPS, etc.).
- Offer dynamic rate shopping for the most cost-effective shipping options.
- Generate labels, track shipments, and send customer notifications automatically.

Returns Management

- Simplify reverse logistics with easy-to-manage returns workflows.
- Offer branded customer portals for self-service returns.
- Track return reasons to uncover product or supply chain issues.

Analytics & Reporting

- Monitor order cycle times, fulfillment accuracy, and shipping costs.
- Access channel-wise sales and profit margin reports.
- Use predictive analytics to identify trends and optimize decision-making.

Scalability & Automation

- Easily handle seasonal peaks and volume surges with automated workflows.
- Create custom rules to reduce repetitive manual tasks.
- Scale your operations without scaling headcount.

With Yunefy OMS, you gain more than just an operations tool—you gain a partner in growth. Our platform ensures you can focus on expanding your business while we take care of the operational complexity.